



North Central One-Stop Services Proposed RFP Framework 2009-2010

Changes to current contracting structure indicated in blue

1. Core/Core Enhanced Services

- Single Region-wide contract
- Staffing negotiated with CTDOL for full service sites (Hartford, New Britain, Enfield); *work under programmatic direction of CTDOL Center Director*
- Site management in Manchester/Bristol
- Supports workshop scheduling/CT Works outreach region-wide
- *Supports technology initiatives – online learning in centers*
- Supports targeted population access to CTWorks (ex-offender, individuals' w/ disabilities, etc.)

2. Intensive Services

- *Single Region-wide contract for WIA Adult/Dislocated Worker/Jobs First Employment Program (JFES)*
- *Integrates services: Career Assessment, Case Management, Job Preparation/Placement¹*
- *Focus entirely on exceeding WIA/JFES performance measures*
- *WIA Youth case management moved to youth contractors*
- *Upgrades case management position qualifications and standardizes salary structure*
- Stationed in all 5 CT Works Centers – Hartford, Enfield, New Britain, Bristol, Manchester

3. Computer Literacy Training

- Contract with regional community colleges for services:
 - *One .5 FTE Instructor @ Hartford/New Britain to deliver on-going classes and facilitated tutoring on site @ CT Works (Capital & Tunxis)*
 - Purchase 9 classes at college locations for satellites in Manchester/Enfield/Bristol through MOU (Manchester/Asnuntuck/Tunxis)

¹ *Responsive Bidders must demonstrate current capacity and previous successful performance in all 3 functional areas*