



## **Capital Workforce Partners Operational One-Stop Goals for Consideration**

One-Stop Committee Vision: The North Central Region's CT Works One-Stop System positively impacts economic development by increasing the competitiveness of the workforce.

1. Increase Efficiency of One-Stop Operations
  - a. Procurement of One-Stop Services
    - i. Reduce contractor costs in overhead, management and administration
    - ii. Simplify contractor management structures
    - iii. Align partner human resource systems
2. Improve WIA and JFES Performance in CWP Operations
  - a. Maximize resources allocated to JFES training programs; achieve a documented 50% participation rate for JFES
  - b. Monitor WIA/JFES proxy reports
  - c. Strive to achieve self-sufficiency wage standards for WIA and JFES
  - d. Achieve 100% of WIA performance goals; strive to exceed all measures
3. Enhance Quality in One-Stop Service Delivery
  - a. Incorporate more technology in core operations
  - b. Align One-Stop services to other community-based support services for customer referral
  - c. Identify clear career pathways to target industry sectors for all One Stop customers
  - d. Identify services to address the skill gaps between employers' needs and One-Stop customers

### Recommended Capital Workforce Partners Board level strategic goals:

1. Enhance and expand partnerships with key stakeholders to address service gaps in the One-Stop System.
2. Enhance and expand businesses partnerships in order to inform, prioritize and participate in the One-Stop System model.
3. Obtain new resources to provide skill development opportunities within the One Stop System for challenged populations: ex-offenders, limited English proficient workers and low-wage workers.